



Share your experience

Easy Read

Guide to the online form



Words we use



Community

A community is a group of people. The group might be based on the place where you live, your hobbies, beliefs or goals.



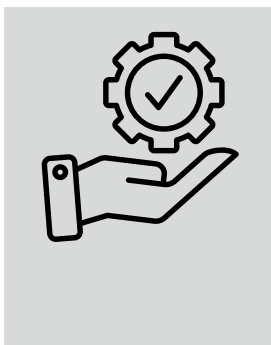
Online form

This is a form on a website where you can share your thoughts with us.



Strategy

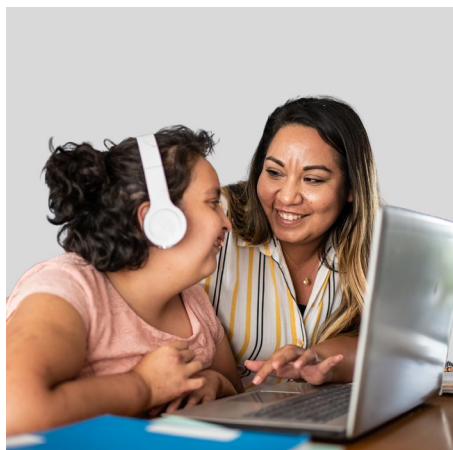
This is the plan for making life better for people with disability.



Services

Services can be when organisations offer support to people with disability. Or, they can include public services, like transport, education or health.

Help with this guide



You can ask someone to:

- read the guide with you
- help you understand the information.

About this guide



This guide explains how you can share your thoughts with us.

You can use the 'Share your experience' **online form**. This is a form on a website.

[Link to form](#)



The form is about Australia's Disability **Strategy**.

This is a plan to make life better for people with disability.



We are ARTD.

We are working on this project with 6 partner organisations.

The Government asked us to learn how Australia's Disability Strategy is working.

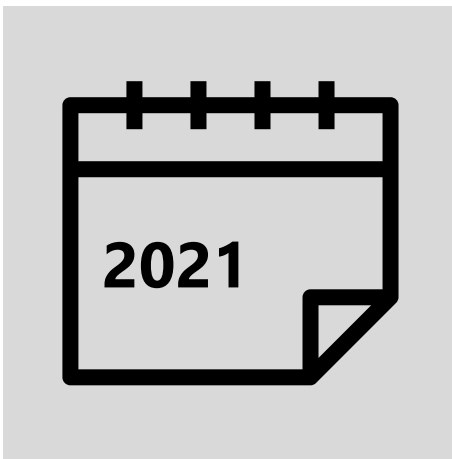
What is the form about?



You don't need to know about

Australia's Disability Strategy to use the form.

The form is about your experiences.



Australia's Disability Strategy started in 2021.

The form is about what has and has not

changed for people with disability since then.

It can be hard to remember what was

happening 5 years ago.



In 2021, COVID-19 lockdowns were coming

to an end in most parts of Australia.

About the form



The form is for people aged 18 and over.



The form has some questions for you to answer.

This guide explains those questions.

You don't have to answer all the questions.

Just answer the questions you want to.



Telling us about your experiences could be distressing or upsetting. If this happens, you can:

- take a break
- exit the form.

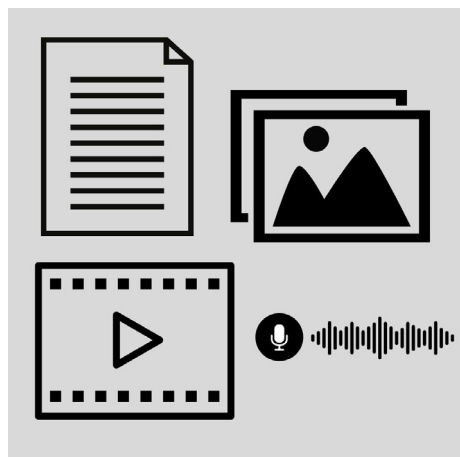
See pages 20 and 21 for information about where to get support if you need it.



The form is not about the NDIS.

Telling us what you think won't affect your NDIS funding or any of the support you receive.

How you can share your thoughts



You can share your thoughts:

- in writing
- by video
- by audio
- with images.



Please don't send us any rude or harmful content through the form.

The form is anonymous. So please don't tell us your name or contact details.



If you submit the form, you agree that we can use what you tell us in our report to governments.

If you choose to share any images with us, we may ask you if we can use them in our report.

We will not use any images that identify you.

You can say no if you don't want us to use your images.



Questions in the form

Section 1: Who is completing the form?

The form asks if you are:

- a person with disability
- a parent or family member of someone with disability
- a person with disability and a family member together
- an advocacy organisation
- a disability-led organisation
- an organisation for carers or family members
- other.

Your answer to this question will help us ask you the right questions later.

Section 2: Setting things up

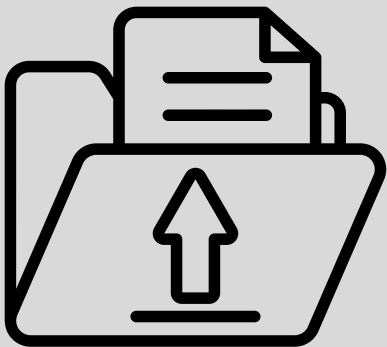
If you want to share a file with us



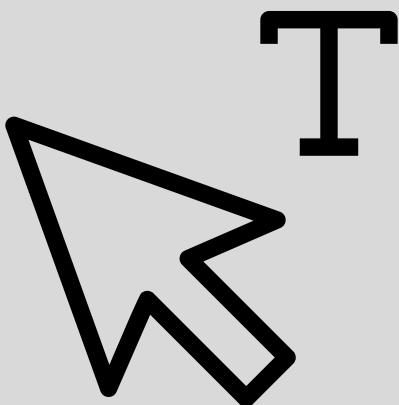
Yes

The form asks if you would like to send us a file.

Select '**yes**' only if you want to send us a text, audio, video, or image file. You can also send us an image of artwork you created.

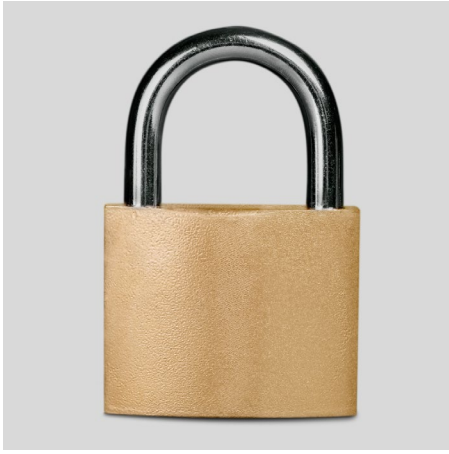


If you answered '**yes**' to the previous question, you can upload a file.



The form will ask you for some text to tell us about the file you uploaded.

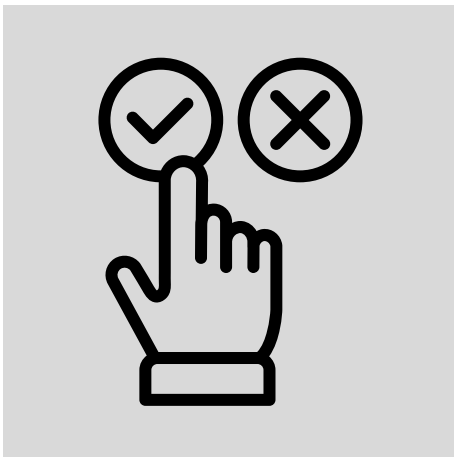
After this, you can answer the questions about each topic. We explain the topics on the following pages.



The form asks if you want to keep your images or artworks private.

Or, you can tell us it's okay to use your images or artwork in our report.

Choosing topics to talk about



The form lets you select the topics that you would like to talk about.

You can choose as many or as few as you want.

You can choose:

- all topics
- no topics
- some topics.

On the following pages, we explain each of the topics.

You can choose:

All topics

Select this option if you'd like to see questions about all topics

No topics

Select this option if you don't want to answer questions about topics. You can tell us about your experience in general instead.



Employment

Section 3

Employment is about finding and keeping a job.

You could talk about:

- making the change from school to work
- finding or keeping a job
- building your skills
- building your career
- the place where you work
- the support that you need at work.



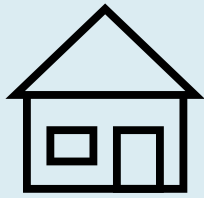
Financial security

Section 4

Financial security is about having enough money.

You could talk about:

- earning money
- saving money
- living independently
- learning about money.



Housing

Section 5

Housing is about having a suitable place to live.

You could talk about:

- finding a place to live
- the accessibility of where you live
- having choice and control over where you live
- feeling secure in the place where you live.



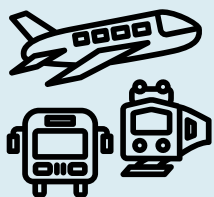
Community participation

Section 6

Community participation is about taking part in the community.

You could talk about how easy or hard it is to:

- go out with your friends
- do the hobbies you enjoy
- play sport
- take part in religious or cultural activities
- go out into the natural world
- get around in cities and towns.



Transport

Section 7

Transport is about getting from place to place.

You could talk about:

- using public transport like trains, buses, trams or light rail
- planning your journey using timetables or apps
- using taxis, aeroplanes, Ubers or other rideshare services.



Safety

Section 8

Safety is about staying safe and free from abuse.

You could talk about:

- if you feel safe in your home
 - if you feel safe in your job
 - if you feel safe in the community
 - feeling included or isolated
 - if how safe you feel is affected by another part of your identity. For example, if you have a disability and are also:
 - a woman or girl
 - First Nations
 - LGBTQIA+
 - from a culturally or linguistically diverse community
- or your safety is affected by any other part of your identity.



Rights

Section 9

Rights are about making sure people with disability are treated fairly.

You could talk about:

- being treated with respect and dignity
- making decisions in your own life
- being included or excluded by other people
- if organisations and services respect your rights
- having someone speak up for you
- getting information about your rights
- making a complaint if needed.



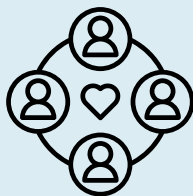
Justice

Section 10

Justice is about getting fair treatment under the law.

You could talk about:

- reporting a crime or problem
- police, lawyers, judges or other staff in the justice system
- getting support with the law
- accessibility in the justice system.



Personal and community support

Section 11

Personal and community support is about getting support in the community.

These questions are not about the NDIS.

You could talk about:

- services you use for everyday life, like household tasks
- services you use to take part in the community
- mainstream services you use, like counselling or parenting support.



Assistive technology

Section 12

Assistive technology can improve your life.

For example:

- hearing aids
- wheelchairs
- rails in your house.

These questions are not about technology you use through the NDIS.

You might like to tell us about:

- the assistive technology you use
- the assistive technology you would like to use
- how assistive technology helps you take part in the community.



Education

Section 13

Education and learning is about going to school, TAFE or university.

You could talk about:

- school, TAFE, university or other training
- making the change from school to TAFE, university or other training
- getting the support you need in education
- being included in education
- accessibility in education
- support with planning and achieving your goals.



Health

Section 14

Health is about staying healthy.

You could talk about:

- if you can access and use:
 - hospitals
 - health services
 - allied health services, like physiotherapists
 - general practitioners (GPs)
- staff attitudes
- getting the services you need to stay healthy and prevent sickness.



Wellbeing

Section 15

Wellbeing is about how you feel in your daily life.

You could talk about:

- wellbeing services you use
- wellbeing services you would like to use
- mental health services
- mental health services you would like to use.



Disaster preparedness

Section 16

Disaster preparedness is about staying safe during disasters.

You could talk about:

- your experience during a disaster
- support you received during a disaster
- the information you received about the disaster
- if you felt included during a disaster.



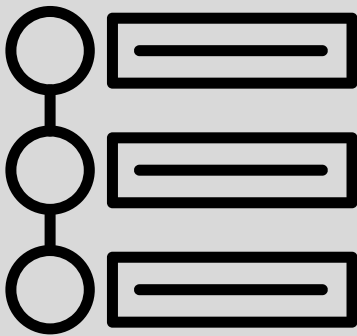
Community attitudes

Section 17

Community attitudes is about feeling included in your community.

You could talk about:

- attitudes when you are out with your friends
- attitudes at work
- people with disability in leadership roles
- people with disability in the media or on social media.



There are 3 questions for each topic:

- What has gotten better since 5 years ago?
- What has gotten harder since 5 years ago?
- What has stayed the same since 5 years ago?

You only have to answer the questions that you want to answer.



The form asks if you would like to answer questions using:

- text or audio recordings
- video recordings

You can only select one option here. Choose the one that fits how you want to share your experience.

Section 18: Additional questions



Once you've answered all the questions you want to answer, we ask if there is anything else you'd like to tell us about.

This is where you can tell us about something that doesn't fit into one of the topics.

Section 19: About you

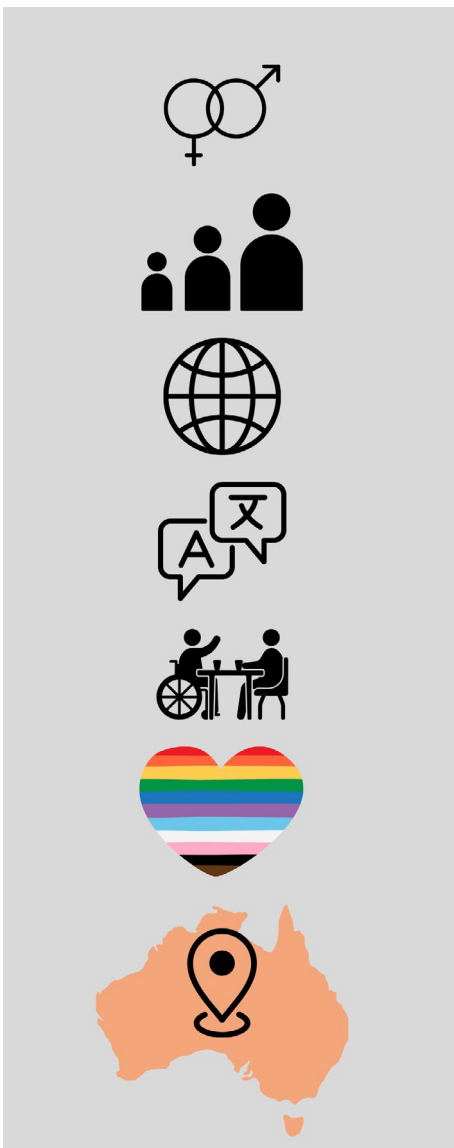
This part of the form has questions about you.

This helps us understand if the Strategy is working for different people.

Only answer what you'd like to.

These questions are about your:

- gender
- age group
- country of birth
- language used at home
- disability
- sexual orientation
- veteran status
- location in Australia
- location in your state or territory (metro, regional or rural).



Getting support

If you need support during the interview, we can help.

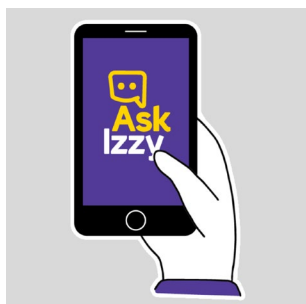
You can ask for help at any time.

If you need support after the interview, you can use the support services below.



The following hotlines are available if you are seeking support with mental health:

- Lifeline: Call 131 114 or text 0477 131 114
- Beyond Blue: Call 1300 224 636
- SANE Australia: Call 1800 187 263
- Suicide Callback Service: Call 1300 659 467
- 13YARN: Call 139 276



Ask Izzy

The Disability Advocacy Finder on Ask Izzy can help you find someone to speak up for you.

www.askizzy.org.au



Disability Advocacy Support Helpline

- Call 1800 643 787
- Email thehelpline@advocacylaw.org.au



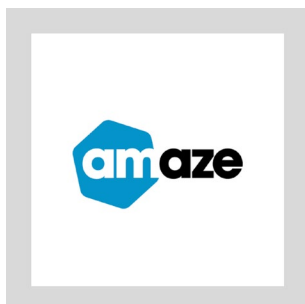
Disability Gateway

- Call 1800 643 787
- Email disabilitygateway@benevolent.org.au



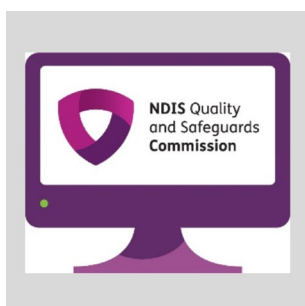
Carer Gateway

- Call 1800 422 737



Amaze Autism Connect

- Call 1300 308 699
- Email info@autismconnect.org.au



NDIS Commission

The NDIS Commission makes sure people who take part in the NDIS are safe and get good services.

www.ndiscommission.gov.au/complaints



NDIS National Contact Centre

- Call 1800 800 110 for participants
- Call 1800 411 640 for First Nations Connect
- [Visit the NDIS website.](http://www.ndis.gov.au)

Project contacts



ARTD Consultants

Phone: 0483 699 258

Email: ADSevaluation@artd.com.au

[Find out more about the evaluation here.](#)



Iris Ethics

Iris Ethics approved this project.

The approval number is 4990 - S00216.

You can contact them if you have any concerns about this work.

complaints@irisethics.com.au

Thank you



Thank you for sharing your thoughts with us.

Do you have questions about the project?

Would you like project updates?

Email us at ADSevaluation@artd.com.au