

## Imogen Williams | Manager

Imogen Williams has been with ARTD since 2016 and brings a wealth of experience as a project manager and designer of mixed-methods evaluations. She firmly believes that evaluation is a powerful tool for quality improvement in service delivery, especially through engaging directly with frontline staff and service users.

Known for her thoughtful and considered approach, Imogen excels in program management and has strong skills in qualitative data collection, analysis, and reporting. Imogen is located on the Mid-North Coast of New South Wales.



*I find it satisfying to do work that has a positive impact for the community. I am motivated by the people I work with; seeing their commitment to making a difference. My focus is using evaluation to inform better decisions.*

### Education:

- Bachelor of Social Research and Policy, University of New South Wales, 2015

### Sector experience: Family, domestic and sexual violence

Imogen has significant experience in reviewing, evaluating and developing monitoring and evaluation frameworks for initiatives relating to child safety and family, domestic and sexual violence (FDSV). This includes therapeutic support services, early intervention and prevention programs, programs for children and young people, healing and recovery initiatives and health justice partnerships. Imogen approaches this work with a trauma informed lens and understands that FDSV has long-term impacts for victim survivors, people who use violence and the wider community.

- Evaluation of Helping Children Heal Program (Department of Social Service (DSS), 2025–2026)
- Development of the National Principles for Child Safe Organisations Monitoring and Evaluation Framework (National Office for Child Safety, 2024–2026)
- The Independent Evaluation of 1800RESPECT (DSS, 2024–2025)
- Evaluation of the Solid Ground Evaluation (ACT Community Services Directorate, 2024)
- Family and Domestic Violence Prototype Data Collection Stakeholder Consultations (Australian Institute of Health and Welfare, 2024)
- Health Justice Partnership Review (ACT Office of the Coordinator General for Women's Safety, 2022)

### Sector experience: Housing and homelessness

Imogen has a strong understanding of the housing and homelessness sector and policy, successfully supporting projects for government and non-for-profit organisations. Imogen recognises the critical role housing plays across all sectors and has extensive experience supporting organisations to navigate the limitations and challenges they face.

- Hampton East Neighbourhood Development Model (Family Life, 2026)
- Evaluation of the Tenant Participation and Community Engagement program (NSW Department of Communities and Justice (DCJ), 2024)
- Consultation Design for Social Housing and Homelessness Sector (DCJ, 2023)

- Evaluation of Future Directions (DCJ, 2023)
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### **Sector experience: Other**

Imogen has also conducted evaluations in other sectors including disability, mental health and suicide prevention, community development and disaster recovery. She has extensive experience in working across a range of policies and programs that respond to complex problems, including how these often intersect.

- Evaluation of Pre-emptive Support Pilots (Department of Health, Disability and Ageing (DHDA), 2025–2027)
  - Evaluation of the National Suicide Prevention Initiatives (DHDA, 2024–2026)
  - Community Wellbeing and Resilience Program Evaluation – Bushfire Recovery and Flood Recovery Grants (Healthy North Coast Primary Health Network, 2023)
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### **Contact details:**

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