

Paula Shaw | Senior Manager

Paula is an experienced evaluator with a background in policy development and program management in the public sector. As an evaluator, and in much of her previous work, Paula has worked closely with First Nations associates.

Paula is skilled at facilitating clear communication and strong relationships with her associates, as well as with colleagues, clients and stakeholders. She is highly skilled at trauma-informed and culturally sensitive consultations with vulnerable groups. Paula brings to her work both incisive analytical thinking as well as genuine empathy.



I am interested in and care about people. I work collaboratively and prioritise careful listening. I aim to provide high quality analysis to clients in useful and accessible ways, so that my work enables thoughtful, informed decision making.

Education:

- Master of Education (Honours), Queensland University of Technology, 2019
 - Bachelor of Education, University of Queensland, 2002
 - Bachelor of Arts (Anthropology), University of Queensland, 1997
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Sector experience: Family, domestic and sexual violence

Building on her previous experience in government and the community sector, Paula has had key project delivery, management and oversight roles in evaluations of a wide range of FDSV-related programs.

- The Independent Evaluation of 1800RESPECT (Department of Social Services (DSS), 2024–2025)
 - Evaluation of the Family Advisory and Support Service (Attorney General's Department, 2025)
 - Evaluation of the Partners in Prevention (of sexual violence) Pilot (DSS, 2024–2026)
 - Family and Domestic Violence Prototype Data Collection Stakeholder Consultations (Australian Institute of Health and Welfare, 2024)
 - Evaluation of the Southport Specialist Domestic and Family Violence Court Response (Queensland Department of Justice and Attorney General, 2023)
 - Evaluation of the Women Prisoners' Sexual Violence Counselling Service (Queensland Department of Child Protection, Youth Justice and Women, 2020)
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Sector experience: Criminal justice and corrections

Since commencing at ARTD in 2019, Paula has developed extensive experience and knowledge of this sector through her work on a wide range of projects for people in contact with the criminal justice system; from their arrest, through court experiences, during their incarceration and post-release.

- Evaluation of the Financial Counselling in Prisons Program (Financial Counselling Foundation, 2024–2026)
 - Evaluation of Domestic Violence Remand Program (Corrective Services NSW, 2022–2024)
 - Evaluation of the Queensland Drug and Alcohol Program (Queensland Department of Justice and Attorney General, 2024)
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- Evaluation of the Post Release Supported Accommodation Program (Queensland Corrective Services, 2022–2023)
- Evaluation of the Men’s and Women’s Bail Support Programs (Queensland Corrective Services, 2021–2022)
- Service Responses for Women in Contact with the Criminal Justice System (Department of Child Safety, Youth and Women, 2020–2021)

Sector experience: Child safety

Paula has contributed to and led a number of projects directly related to or intersecting with child safety and child protection. Her work in this sector has included facilitating consultations with groups of children and young people, designing research protocols and co-developing organisational self-assessment tools.

- Evaluation Framework for the National Principles for Child Safe Organisations (National Office for Child Safety, 2024–2025)
- Evaluation of the National Preventing Child Sexual Abuse Service (National Office for Child Safety, 2025–2027)
- Evaluation of the Safe and Well Kids program (South Australian Government Office for Women, 2025–2026)
- Evaluation of Helping Children Heal (DSS, 2025–2026)
- Evaluation of SafeCare®: an evidence-based model for early intervention (Department of Child Safety, Youth and Women, 2021)

Sector experience: First Nations programs evaluation

Across most of her work, Paula works in close collaboration with ARTD’s Aboriginal Associates with whom she has developed strong trust-based and authentic relationships. Paula is regularly the ARTD lead for projects or elements of projects that have a specific focus on First Nations people.

- Evaluation of the Indigenous Girls STEM Academy (National Indigenous Australians Agency, 2019–2025)
- Evaluation of the Client Management System (Queensland Crime and Corruption Commission, 2021, 2022)
- Evaluation of Lemongrass Place, Transition support program (SA Department of Corrections, 2023)

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