



PERSONAL

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EDUCATION

Prince II Project Management Foundation Course
Executive Certificate in Marketing, University of Technology Sydney
Master of Applied Psychology, Macquarie University
Bachelor of Arts, Macquarie University



Sue has a deep knowledge of the Australian public sector. With a collaborative and open interpersonal style, Sue contributes to 'what works' by engaging with community, clients and consumers, subject matter experts and key stakeholders to design, implement and evaluate social policy solutions. Sue's experience in project management, which has resulted in designing and implementing high quality programs and services, gives her valuable insight across the lifecycle of services.

SUE BERTRAM

DIRECTOR



Sue joined ARTD in 2020, following more than 20 years in the public service and not for profit sectors. Sue is experienced in research and evaluation, policy and planning across health, education and community services.

EVALUATION AND REVIEW

- » [Educator Focus Groups](#) (National Evidence Institute, 2020): Research with educators to understand their preferences for knowledge translation through the conduct of 21 online focus groups.
- » [Evaluation of the Aboriginal Outcomes Strategy Phase 1](#) (NSW Department of Communities and Justice, 2020): A mixed method evaluation that brought together available data and the voices of Aboriginal staff. The evaluation focused on the design, implementation and early outcomes associated with the Strategy.
- » [Evaluation of the Women's Early Intervention Service](#) (Queensland Child Safety, Youth and Women, 2020): A mixed method evaluation to examine the implementation and effectiveness of WEIS for women in contact with the criminal justice system.
- » [Water Renewal Taskforce](#) (NSW Department of Planning, Industry and Environment, 2020): Sue reported on the role of the Water Renewal Taskforce in delivering a suite of Water Renewal Action Plan projects.
- » [Evaluation of Wellways Services](#) (Wellways Australia, 2020): An evaluation of the effectiveness of three Wellways programs using a mixed method design, drawing on administrative data, stakeholder and program participant interviews.
- » [Evaluation of Queensland Drug and Alcohol Court](#) (Queensland Department of Justice and Attorney-General, 2019): A quasi-experimental approach to understand which participants demonstrate outcomes across QDAC outcome domains, and the contexts and mechanisms perceived to drive or inhibit change.
- » [Evaluation of the Opendoors Career Sponsorship Program](#) (NSW Public Service Commission, 2020): Sue is managing a process and short-term outcomes evaluation of the Opendoors program, focusing on what has worked and how it may be improved.
- » [Life Without Barriers Strategy Refinement](#) (Life Without Barriers, 2020): Sue worked with Life Without Barriers to refine their 2025 Strategy.



I enjoy understanding the consumer experience to contribute to better human services and systems.