



PERSONAL

E paula.shaw@artd.com.au
T 0429 856 945



EDUCATION

Master of Education (Degree by coursework), Queensland University of Technology, ongoing
Bachelor of Education (Aboriginal and Torres Strait Islander Studies), University of Queensland, 2002
Certificate in English Language Teaching to Adults, International House, Sydney, 1999
Bachelor of Arts (Anthropology), University of Queensland, 1997



Paula is an experienced and skilled researcher. She joined ARTD in 2019 and brings with her experience in research and evaluation through her previous roles as an Independent Workplace Accreditation Assessor for White Ribbon Australia and Principal Policy Officer at Department of Child Safety, Youth and Women. Throughout her career, Paula has sought to make her work contribute to more socially just and compassionate outcomes for people.



I am interested in and care about people. Working in evaluation, I hope to help our clients do their best work for the people they serve. I strive to do this by providing good analysis of high-quality data in an accessible way.

PAULA SHAW SENIOR MANAGER



SOCIAL RESEARCH, PLANNING AND PROGRAM EVALUATION

- » **Evaluation of Future Directions** (NSW Department of Community and Justice, 2019 - ongoing): This is a process and outcomes evaluations of the six Service Improvement Initiatives which are a part of the reform. Paula is project managing a longitudinal case-study sub-project, seeking to develop in depth case studies to assist the Department to better understand how the reforms work in the lives of their clients.
- » **Men's and Women's Bail Support Program Reviews** (Queensland Corrective Services, 2021-2022): Paula managed these parallel reviews of the Men's Bail Support Program and the Women's Bail Support Program which support people who have been remanded in custody to exercise their legal right to apply for bail. The projects involved extensive stakeholder consultation with correctional centre staff, community and legal service providers and supreme court judges. In addition, Paula worked closely with our Aboriginal Associates (Julie Foster Smith and Jodi Sampson) to interview men and women in custody as well as program participants now living in the community. The project involved a review of the research literature, synthesis of interview data as well as quantitative analysis of agency and program level data.
- » **Southport Domestic and Family Violence Court evaluation** (Queensland Department of Justice and Attorney General, 2019 - 2021): Paula's role included project management support, as well as interviewing stakeholders including court users, and co-designing data collection tools in collaboration with DJAG personnel. Paula synthesized data collected for both the Implementation Evaluation and Final Outcomes Evaluation and co-wrote the reports. The Final Outcomes Evaluation included matching previously unlinked application and charges data-sets, and innovative bespoke approaches to providing social and economic impact analysis.
- » **Complaints Management System Review** (Queensland Crime and Corruption Commission, 2021): Paula project managed and coordinated this first stage of a review of the CCC's complaints management system focusing on its accessibility for Aboriginal and Torres Strait Islander people. Paula collaborated closely with ARTD's Aboriginal Associates (Julie Moore and Julie Foster Smith) who lead the stakeholder engagement. Paula synthesised the data and wrote a project report that included preliminary recommendations for the next stage of the review involving extensive consultation with Aboriginal and Torres Strait Islander communities across the state.
- » **Evaluation of Services for Women in Contact with the Criminal Justice System** (Queensland Department of Child Safety, Youth and Women, 2019 - 2020): Paula project managed this evaluation of three early intervention services for criminalized women. She managed the ethics application process including developing a research protocol. Paula interviewed stakeholders, service providers and women who had engaged with the services and analysed service user data to produce a report as well as an additional service mapping component to assist the department in their future program planning.
- » **Evaluation of Evidence-Based Models to Prevent Child Protection Intervention** (Department of Child Safety Youth and Women 2019-2020) Paula interviewed service providers, stakeholders and program participants, and synthesized data to write an evaluation report of the SafeCare Pilot on the Gold Coast.