



## PERSONAL

E paula.shaw@artd.com.au  
T 0429 856 945



## EDUCATION

Master of Education (Degree by coursework), Queensland University of Technology, ongoing  
Bachelor of Education (Aboriginal and Torres Strait Islander Studies), University of Queensland, 2002  
Certificate in English Language Teaching to Adults, International House, Sydney, 1999  
Bachelor of Arts (Anthropology), University of Queensland, 1997



## PAULA SHAW MANAGER



Paula is an experienced and skilled researcher. She joined ARTD in 2019 and brings with her experience in research and evaluation through her previous roles as an Independent Workplace Accreditation Assessor for White Ribbon Australia and Principal Policy Officer at Department of Child Safety, Youth and Women. Throughout her career, Paula has sought to make her work contribute to more socially just and compassionate outcomes for people.



*I am interested in and care about people. Working in evaluation, I hope to help our clients do their best work for the people they serve. I strive to do this by providing good analysis of high-quality data in an accessible way.*

## SOCIAL RESEARCH, PLANNING AND PROGRAM EVALUATION

- » **Southport Domestic and Family Violence Court evaluation** (Queensland Department of Justice and Attorney General, 2019 - ongoing): Paula has provided project management support as well as interviewing stakeholders and co-designing data collection tools in collaboration with DJAG personnel. Paula synthesized data collected for the Implementation Evaluation and co-wrote the report. She will have a substantial role in producing the final outcomes evaluation report.
- » **Evaluation of Services for Women in Contact with the Criminal Justice System** (Queensland Department of Child Safety, Youth and Women, 2019 - 2020): Paula managed this evaluation of 3 early intervention services for criminalized women. She managed the ethics application process including developing a research protocol. She interviewed stakeholders, service providers and women who had engaged with the services and analysed service user data to produce a report and an additional service mapping component to assist the department in their future program planning.
- » **Individual Support and Public Intoxication (ISPI) Program Area** (Department of Child Safety Youth and Women 2019-2020): Paula conducted interviews with service providers, stakeholders and program participants and synthesized data to write an evaluation report of the SafeCare Pilot on the Gold Coast. She also wrote a Plain English Summary report to be shared with project participants and presented findings to a sector-wide strategic implementation group.
- » **Evaluation of Evidence-Based Models to Prevent Child Protection Intervention** (Indigenous Children's Services, FaHCSIA): Paula collaborated in the design of the review methodology, ran site visits to each of the IPSUs including conducting semi-structured interviews with staff and managers, conducted structured telephone interviews with all of the Indigenous Children's Services providers eligible to access the IPSU program across Australia and co-authored the review report.
- » **Evaluation of Future Directions** (NSW Department of Community and Justice, 2019 - ongoing): This is a process and outcomes evaluations of the six Service Improvement Initiatives which are a part of the reform. Paula is project managing a longitudinal case-study sub-project, seeking to develop in depth case studies to assist the Department to better understand how the reforms work in the lives of their clients.
- » **Nature Play Queensland Evaluation Report** (Griffith University): Paula conducted a literature review on the value of outdoor free play for children, analysed survey data and drafted a report for the second annual Nature Play QLD Evaluation Report.
- » **Workplace Accreditation Program** (White Ribbon Australia): As an assessor, Paula analysed documentary evidence to evaluate the extent to which participating organisations have complied with the White Ribbon Standards. She wrote a detailed report which conveyed her findings against each criterion.
- » **Individual Support and Public Intoxication (ISPI) Program Area** (Department of Communities): Paula procured and managed the outsourced component of the AVSM evaluation, drafting the AVSM evaluation report, and managing the Professional Support Program for diversion services, which included organising and facilitating at their conference and monitoring, reporting on and developing options for the continuance of projects under the Alcohol Reform initiative.