



PERSONAL

E stephanie.quail@artd.com.au
T 02 9373 9997



EDUCATION

Doctor of Philosophy (Psychology)
University of Sydney, 2018
Bachelor of Psychology (Hons I)
University of Sydney, 2012



DR STEPHANIE QUAIL

MANAGER



Stephanie is an experienced project manager, responsible for designing and delivering evaluations in the housing and homelessness, criminal justice and disability sectors. She has particular experience in projects at the intersection of these policy areas. Building on the skills learnt in her PhD (Psychology), Stephanie also provides leadership in quantitative data analysis. She works with clients to leverage administrative and program datasets to understand program implementation and outcomes. She is particularly skilled at using visualisation techniques to clearly and simply communicate complex data to a range of audiences.



Being able to do work that has a positive impact on society is important to me. Evaluation lets me take analytical and creative approaches to understand the stories in data, and to help my clients make evidence informed decisions.

DISABILITY

In the disability sector, Stephanie's quantitative analyses have focused on large scale administrative datasets, generated through service provision. In particular, she is familiar with the Department of Social Service's DEX and SCORE datasets. Her expertise in analysing telephony data places her in high demand for evaluations of digital service delivery.

- » **Evaluation of the Employ My Ability Pilots** (Department of Social Services, 2023 – ongoing)
- » **Evaluation of the Disability Gateway Pilot** (Department of Social Services, 2021 – 2022)
- » **Trial of a new modified wage award for ADE employees** (Department of Social Services, 2020 – 2022)

HOUSING AND HOMELESSNESS

Stephanie has experience managing large scale multi-year evaluations of housing and homelessness programs. In addition to managing the work, Stephanie has led quantitative analysis of key housing and homelessness datasets. She appreciates the strengths and challenges associated with this work, and is capable of designing and using qualitative and quantitative evaluation tools to augment the data available in administrative datasets.

- » **Evaluation of STSH & TMP and the STSH expansion** (Department of Communities and Justice, 2019 - 2023)
- » **Evaluation of the Assertive Outreach Pilot in Newcastle and Tweed** (Department of Communities and Justice, 2020 - 2023)
- » **Evaluation of the Reintegration Housing Support Program** (Community Restorative Centre, 2022 - 2023)

JUSTICE

Stephanie has led key quantitative analyses for some of ARTD's most complex projects in the criminal justice sector. In these projects she used her creativity and innovation alongside her analytical capabilities to join datasets in ways that permit nuanced understanding of criminal justice system outcomes. She has used sophisticated techniques, such as text mining, sentiment analysis and qualitative comparative analysis, to maximise the utility of qualitative program data.

- » **Evaluation of the Queensland Drug and Alcohol Court** (Queensland Department of Justice and Attorney General, 2019 – current).
- » **Evaluation of Bail Support Pilots** (Queensland Corrective Services, 2021- 2022)
- » **Evaluation of the Southport Domestic and Family Violence Specialist Court** (Queensland Department of Justice and Attorney General, 2019 – 2022)