



## PERSONAL

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## EDUCATION

Graduate Certificate in Public Sector Management, Flinders University (2001)  
Bachelor of Social Work, University of Sydney (1996)  
Member, Institute of Public Administration NSW



Simon is a highly experienced Aboriginal practitioner and policy analyst with specialist expertise in Aboriginal service delivery systems and frameworks. He is skilled in service design, evaluation, program development and management. He has led major change initiatives across the housing, health, mental health, community and family services sectors. Simon is widely acknowledged for his ability to bring Aboriginal perspectives to policy development, service design and program evaluations.



*I thrive on developing genuine, respectful relationships with the services and clients I work with and building working partnerships that put client needs first. I believe in investing in quality relationships between governments, services and communities that build on principles of collaboration, co-design, capacity building and empowerment.*

## SIMON JORDAN

DIRECTOR OF ABORIGINAL PROJECTS AND PARTNERSHIPS



### PROGRAM EVALUATION

Simon has managed a range of evaluations and reviews, leading high-level Aboriginal and non-Aboriginal stakeholder and community consultations, workshop facilitation, project development and report writing.

- » **Aboriginal Outcomes Strategy evaluation** (NSW Department of Family and Community Services [FACS], 2019–22): Developing a program logic and evaluation framework for the AOS and evaluating early implementation and outcomes.
- » **Aboriginal Evidence Building Partnerships** (Their Futures Matter, 2018–19): Partnering with Kinchela Boys Home Aboriginal Corporation, Winanga-li Aboriginal Child and Family Centre, Illawarra Aboriginal Corporation, Abcare and Tirkandi Inaburra to build their evaluative capacity. Winner: Award for Excellence in Indigenous Evaluation, Australian Evaluation Society 2019.
- » **Young Mob Youth Leadership Program evaluation** (World Vision, 2017–19): managing the two-year evaluation to assess impact and inform future up-scaling of the program.
- » **Future Directions in Housing evaluation** (FACS, 2019): Supported the Aboriginal framework development and consultation processes.
- » **Aboriginal Patient Review and Quality Improvement Review** (St. Vincent's Hospital, 2017).

### POLICY AND PROGRAM DESIGN AND SECTOR DEVELOPMENT

Simon has extensive experience developing strategies and Aboriginal service delivery and community service frameworks.

- » **Intensive Family Based Service program development and management** (FACS, 2004–13): Developed the IFBS program model and led the rollout of services across NSW including four new IFBS services in the non-government sector. Simon was awarded the Director General's Aboriginal Outstanding Achievement Award for this work.
- » **New and Enhanced Service Models** (ACS, 2004–13): Developed and managed four major projects for Keep Them Safe, valued at over \$20 million over five years including two new Protecting Aboriginal Children Together pilot projects in the non-government sector.
- » **Reform of NSW Child Protection system** (FACS, 2009–13): Led major reform initiatives targeting Aboriginal families in response to the Keep Them Safe report, including developing a ground-breaking Memorandum of Understanding between the Aboriginal child welfare sector, Aboriginal peak organisations and FACS, to implement Keep them Safe.
- » **Aboriginal Employment and Development Framework** (FACS, 2010–13): Led the development and implementation of the policy framework, including the development of strategies, partnerships, performance measures and accountabilities.

## CAPACITY-BUILDING, POLICY AND PRACTICE DEVELOPMENT

Simon thrives on working collaboratively with clients and community stakeholders to develop policy documents, strategies and practice frameworks.

- » **Abcare Leading Community Demonstration Site Pilot** (Aboriginal Housing Office, 2020–21): Led the Aboriginal-led co-design process of Abcare’s innovative youth housing pilot; developed program logic, outcomes matrix, business case for NSW Treasury and service provision guidelines and; provided outcomes tracking and evaluation advice.
- » **Practice Framework and Operational Guidelines** (Kinchela Boys Home Aboriginal Corporation, 2020–21): Led and facilitated workshops with management and leadership team, reviewed literature and developed culturally strong, user-friendly visuals and guidelines to support caseworkers to deliver their unique model of supporting Stolen Generations survivors. Kinchela Boys Home Aboriginal Corporation and ARTD were jointly awarded the AES Excellence in Evaluation 2021 Award for Enhancing the Social Good for the Practice Framework ‘The More I Talk, The Stronger I Get’.
- » **Tirkandi Inaburra Outcomes Partnership** (Tirkandi Inaburra, 2020–21): Led a capacity-building partnership that included facilitating the review and update of service provision guidelines, securing new rounds of funding and developing a practice framework around behaviour management.
- » **Strategic and Business Plans** (Abcare, 2020): Led the development of five-year organisational strategic and business plans, including facilitating workshops with board members, executive and staff.
- » **Strategic and Business Plans** (Ngunya Jarjum, 2020): Led the development of five-year organisational strategic and business plans, including facilitating workshops with executive and staff.
- » **Cultural relationship development projects** (DCJ, 2019-21): Facilitated workshops and led two cultural relationship projects and developed a protocol for the implementation of the Aboriginal Case Management Policy.