



PERSONAL

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EDUCATION

Bachelor of Science (Hons. Physics),
Macquarie University
Graduate Diploma Education,
Charles Sturt University
Member, Australasian Evaluation Society (AES)



Michael helps clients tackle challenging public policy and management issues. He leads high-level projects on strategy and policy development, organisational change, partnership facilitation, and the design of frameworks for performance and risk management. He has a depth of experience in housing and homelessness, family and community services, disability and youth services—as well as outcomes strategies and commissioning. His main clients are central and social policy agencies in the NSW and Commonwealth Governments and peak NGOs.



I continue to be inspired by colleagues in the government and non-government sector who strive to deliver improved public value and better outcomes in response to increasingly complex social, economic and environmental challenges.

MICHAEL BROOKS

PARTNER



STRATEGY AND PLANNING FOR PUBLIC POLICY

Michael leads high-level projects drawing on his analytical approach, understanding of policy contexts, and firm but friendly facilitation style.

- » **Commonwealth-State/Territory national initiatives:** Framework development, inter-jurisdictional workshops and sector consultations for the National Regulatory System for Community Housing (Housing Ministers Advisory Committee); strategy development and workshops for implementation of the National Framework for Protecting Australia's Children (NSW FACS Government Relations).
- » **Social policy reviews and program reforms:** Framework development, leadership team workshops and sector consultations for the Going Home Staying Home homelessness reforms (NSW FACS); re-commissioning of out of home care services (NSW FACS); planning workshops on the NSW government's participation in the Royal Commission into Institutional Responses to Child Sexual Abuse (NSW DPC).
- » **Strategic reviews of service models and program:** Strategic reviews and evaluations for Social Housing Tenancy Management (NSW FACS), Social Housing Management Transfers (NSW FACS), National Regulatory System for Community Housing (Registrars of Community Housing National Secretariat).
- » **Corporate and strategic planning:** Corporate plan and strategy development workshops for NSW Department of Family and Community Services; NSW Department of Premier and Cabinet; Legal Aid NSW; Office of State Revenue; NSW Children's Guardian; Commonwealth Department of Parliamentary Services.

PERFORMANCE AND OUTCOMES FRAMEWORKS

Michael develops outcomes strategies and outcome assurance frameworks using program logic, Results-Based Accountability and participatory processes.

- » **Client-level outcomes monitoring and reporting:** Design and implementation of the Commonwealth DSS Data Exchange (Standard Client Outcomes Reporting (Department of Social Services)).
- » **Outcomes monitoring and commissioning frameworks:** Develop frameworks for standardised performance monitoring and reporting for the full suite of human services grant programs (Tasmanian Department of Health and Human Services).
- » **Corporate plan outcome indicators:** Develop and pilot a methodology for selecting long-term policy outcomes and performance indicators (Commonwealth DSS; DIBP).
- » **Whole-of-government program reporting:** Streamline and improve performance information in funding arrangements for Commonwealth Government Indigenous programs (Commonwealth FaHCSIA / DSS).