



LIA OLIVER
 SENIOR CONSULTANT



Lia is an early career social scientist. She enjoys assisting government and the community to understand how to improve community members' lives through better services and programs. Lia has wide experience in working with people from diverse backgrounds, including young people, and applies her training in qualitative and quantitative research to evaluation projects. Lia works with clients to refine and adapt interview and survey questions to produce useful information. Her strong organisational capacity ensures project logistics are considered so they are done on time and to budget.



I strive to be responsive to my clients and am always keen to learn from their expertise.

RESEARCH AND REVIEW

- » **Midnight Basketball Impact Evaluation** (Midnight Basketball Australia Ltd, 2019–ongoing): Reviewed 100 policy documents and scientific literature and contributed to a literature review.
- » **Youth Jobs PaTH** (Department of Jobs and Small Business, 2019–ongoing): Catalogued and analysed documentary evidence about the Youth Jobs PaTH program.
- » **Final Review of the Murray-Darling Basin National Partnership Agreement on Water Reform** (Department of Agriculture and Water Resources, 2019–ongoing): Reviewed 171 documents, including annual reports of Basin States' progress, statements of assurance from basin states and any advice from Murray–Darling Basin Authority or Commonwealth Environment Water Office.

DATA COLLECTION AND ANALYSIS

- » **Regional Growth Environment and Tourism Fund Round 2 Process Evaluation** (Department of Regional NSW, 2020–ongoing): Used quantitative research skills to survey key stakeholders.
- » **Evaluation of 3 Wellways Services** (Wellways Australia, 2020–ongoing): Interviewed key stakeholders and participants to report on findings.
- » **Place Plans Evaluation – Future Directions** (Department of Family and Community Services, Housing NSW, 2020–ongoing): Undertook part of the quantitative analysis (survey and social network analysis) that formed part of the final report.
- » **POC Stakeholder and Website Surveys** (NSW Parliamentary Counsel's Office, 2019–20): Used quantitative analysis methods to report on survey findings.
- » **RESTART NSW Funds Process Evaluation Surveys** (Department of Premier and Cabinet, 2019): Collected and analysed qualitative data to gather information about three programs under the RESTART NSW Fund.
- » **People Matters Employee Survey Process Evaluation** (Public Service Commission, 2019): Collected qualitative data to identify evaluate the PMES survey.
- » **Review of Family Day Care in Australia** (Family Day Care Australia, 2019): Interviewed stakeholders and analysed survey results to assess performance against the Australian National Quality Standards framework.
- » **Reform of NSW Curriculum–Qualitative analysis of consultation responses** (NSW Educations Standards Authority, 2019): Coded and analysed peak body, online and community submissions using NVivo software.
- » **Natural Disaster Resilience Program 2013–15 Evaluation** (NSW Department of Justice, 2019): Provided logistical support to organise stakeholder interviews and prepared case studies for the final report.
- » **Open Doors Rental Reform Analysis** (Queensland Department of Housing and Public Works, 2019): Qualitatively and quantitatively analysed more than 130,000 responses from people with experience in the Queensland rental market (tenants, property owners and property managers).