



PERSONAL

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EDUCATION

Bachelor of Arts (Socio-legal Studies and Social Policy), University of Sydney 2017



Lia is an experienced project manager and social scientist. She assists government and communities to improve their services and programs to make meaningful changes to people's lives.

Her excellent organisational skills mean even logistically complex projects are finished on time and budget.

Lia's wide experience and ability to form rapid rapport with people from diverse backgrounds, including young people, gives strength to her qualitative data collection, stakeholder engagement and project management. She is passionate about co-designing with clients to refine and adapt how they transform their clients' stories into impactful evidence.



I strive to be responsive to my clients and am always keen to learn from their expertise.

LIA OLIVER MANAGER



MIXED METHODS EVALUATION

Lia's expertise is leveraging existing qualitative and quantitative data, and combining it with new data to provide practical, robust answers to key evaluation questions, that are useful to decision makers. Lia plays a key role in strengthening ARTD's business systems, which gives her a well-informed perspective when working with clients who are seeking to achieve the same.

- » **Evaluation of the Opportunity Pathways Social Impact Investment** (Department of Communities and Justice, 2024 ongoing)
- » **Overarching Bushfires Evaluation** (NSW Reconstruction Authority, 2022 ongoing)
- » **Quality Support Program Evaluation** (NSW Department of Education, 2023)
- » **Year 7 to High School Project Evaluation** (South Australian Department for Education, 2022)
- » **Australian Skills Quality Authority Evaluation Services** (Australian Skills Quality Authority, 2022)
- » **Future Directions in Social Housing: Service Improvement Initiatives** (NSW Department of Communities and Justice, 2019 to 2022)

EVALUATIONS OF GRANT PROGRAMS

Lia's work in grants program evaluation has supported her clients to understand the appropriateness, effectiveness, and efficiency of the grants administration process, as well as the broader impact of the grants. Her experience spans grants evaluations in a broad range of sectors, including regional development, infrastructure and environment.

- » **Review of the Water and Snow Safety Program and the Surf Life Saving Australia Training Measure** (Department of Health and Aged Care, 2023)
- » **Process Evaluation of the Stronger Country Communities Fund Round 5** (NSW Department of Regional NSW, 2023)
- » **Phase 2 of the NSW 2019/20 Bushfires Community Recovery and Resilience Grants Program Mid-term Process Evaluation** (NSW Reconstruction Authority, 2023)
- » **Process Evaluation of Round 1 of the NSW Cross-Border Commissioner Infrastructure Fund** (NSW Department of Regional NSW, 2022)
- » **Resources for Regions Stakeholder Consultation for the Process Evaluation** (NSW Department of Regional NSW, 2021)
- » **The Post-Production, Digital and Visual Effects Rebate Process Evaluation** (NSW Department of Premier and Cabinet, 2021)

EVALUATIONS OF PILOT AND INNOVATION PROGRAMS

Lia has built specialist knowledge of new and innovative programs, both those delivered at scale by the Commonwealth Government or in more geographically distinct areas. In this work, she uses methods that emphasise learning while doing.

- » **Australian Trusted Trader Program Sustainment Phase Evaluation** (Department of Home Affairs, 2023 ongoing)
- » **Evaluation of the Institute of Applied Technology Pilot Program** (NSW Department of Education, 2023 ongoing)
- » **Evaluation of Piloting Joint Monitoring and Data Sharing Project** (Commonwealth Department of Education, 2023)
- » **Assessment of Health and Developmental Checks in Preschools** (NSW Department of Education, 2023)
- » **Evaluation of the Quality Ratings Initiative** (NSW Department of Education, 2022)
- » **Evaluation of the Mouse Control Program** (NSW Department of Regional NSW, 2022)