

Lia Oliver | Manager

Lia is an experienced project manager and social scientist. Lia joined ARTD in 2018 and has been involved with several projects across a wide range of sectors. She assists government and communities to improve their services and programs to make meaningful changes to people's lives. Her excellent organisational skills mean even logistically complex projects are finished on time and budget. Lia's wide experience and ability to form rapid rapport with people from diverse backgrounds, including young people, gives strength to her qualitative data collection, stakeholder engagement and project management.



I strive to be responsive to my clients and I'm always keen to learn from their expertise.

Education:

Bachelor of Arts (Socio-legal Studies and Social Policy),
University of Sydney, 2017

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Mixed Methods Evaluation

Lia's expertise lies in leveraging existing qualitative and quantitative data and integrating it with new data to provide practical, robust answers to key evaluation questions that are useful to decision-makers. She plays a key role in strengthening ARTD's business systems, giving her a well-informed perspective when working with clients seeking to achieve the same.

- Evaluation of the Opportunity Pathways Social Impact Investment (Homes NSW, 2024 ongoing)
- Overarching Bushfires Evaluation (NSW Reconstruction Authority, 2022-24)
- Australian Skills Quality Authority Evaluation Services (Australian Skills Quality Authority, 2022)
- Future Directions in Social Housing: Service Improvement Initiatives (NSW Department of Communities and Justice, 2019-2022)

Evaluations of Grant Programs

Lia's work in grants program evaluation has helped clients assess the appropriateness, effectiveness, and efficiency of grants administration, as well as the broader impact of grants. Her experience spans diverse sectors including regional development, health, infrastructure, sport, environment and creative industries.

- Review of the Water and Snow Safety Program and Surf Lifesaving Australia Training Measure (Department of Health and Aged Care, 2023)
- Process Evaluation of the Stronger Countries Communities Fund Round 5 (NSW Department of Regional NSW, 2023)
- Phase 2 of the NSW 2019/20 Bushfires Community Recovery and Resilience Grants (NSW Reconstruction Authority, 2023)

Evaluations of Pilot and Innovation Programs

Lia has developed specialist expertise in innovative programs, both those delivered at scale by the Commonwealth Government or in specific geographic areas. In this work, she employs methods that emphasise learning through practice.

- Review into new PALM Operational Policy Settings (Department of Employment and Workplace Relations, 2024 ongoing)
- Post-implementation review of Australian Government Consulting (Department of Prime Minister and Cabinet, 2024)
- Australian Trusted Trade Program Sustainment Phase Evaluation (Department of Home Affairs, 2024)
- DCJ Workload Analysis (Homes NSW, 2024)