



KERRY HART

SENIOR CONSULTANT



Kerry is ARTD's most experienced interviewer and small group facilitator. She sensitively engages with stakeholders, from managers to program clients, including children and seniors, people from culturally and linguistically diverse backgrounds, people with disability, and Indigenous people. Kerry understands and adapts to different environments. Kerry also advises on and provides input into appropriate qualitative data collection methodologies and tools. In the data analysis stage, Kerry brings a fine lens to understanding how and why key themes compare across demographic groups, contexts, and other key attributes of interest. Kerry's expertise in producing case studies helps to illustrate how programs work in different contexts.



I thrive on interacting with people to draw out their motivations and experiences.

MENTAL HEALTH AND SUICIDE PREVENTION

- » **Towards Zero Suicides (evaluating six Towards Zero Suicides initiatives)** (NSW Health, 2020–2023): Organised and conducted interviews with consumers and service providers across the initiatives. Summarised and analysed data; and contributed to report writing.
- » **Beyond Blue** (Beyond Blue, 2022–2023): Conducted focus groups with a range of stakeholders, including research partners, speakers, and volunteers, for the independent evaluation of Beyond Blue; summarised feedback and developed stakeholder vignettes.
- » **Child and Youth HOPE (aftercare service for children and young people at risk of suicide)** (Department of Health, Victoria, 2022–ongoing): Contributed to the design of interview tools, and ethics documents.

HOUSING

- » **Sustaining Tenancies in Social Housing** (NSW Department of Communities and Justice, 2019–2023): Contributed to the design of stakeholder interview and focus group guides. Coordinated and conducted interviews and focus groups with DCJ Housing, service provider staff, and program clients at multiple project sites across NSW. Analysed interviews to draw out key findings and contribute to reporting.
- » **Assertive Outreach** (Department of Communities and Justice, 2021–2023): Contributed to the design of interview guides for program clients, Department staff, and program staff; organised and conducted interviews with clients; developed client case studies; and contributed to the analysis of qualitative data.
- » **Future Directions for Social Housing in NSW Service Improvement Initiatives** (NSW Department of Communities and Justice, 2019–2023): Undertook longitudinal interviews with program clients across a 3-year period and developed in-depth case studies to assist the Department to better understand how service improvement initiatives work in the lives of their clients.

DISABILITY

- » **Young Stroke Project** (Stroke Foundation, 2022): Contributed to designing a workshop guide and facilitated the workshop with members of the Young Stroke Project's Lived Experience Working Group who provided feedback on the project.
- » **Fair Work Commission National Wage Assessment Structure Trial** (Department of Social Services, 2020–2021): Conducted interviews with supported employees and staff at Australian Disability Enterprises (ADEs), and with independent assessors, across ADEs around Australia; analysed interviews; and contributed to writing the final report.
- » **Clinical Practice Guidelines for the physiotherapy management of people with Spinal Cord Injuries** (John Walsh Centre for Rehabilitation Research, 2019–2020; 2022–2023): Organised and conducted interviews and focus groups with project leads, physiotherapists, people with spinal cord injuries, and other stakeholders, to inform the development of the guidelines and test the draft guidelines. Contributed to analysing the qualitative data and reporting.

HEALTH

- » **Healthy Ageing** (Healthy North Coast PHN, 2022): Conducted interviews with community members to inform the development of the North Coast Healthy Ageing Strategy.
- » **StandingTall Trial** (NeuRA, 2019–2021): Conducted over 80 phone interviews with trial participants across NSW and Victoria to explore their experiences of participating in a home-based balance exercise program, to prevent falls in older adults. Summarised findings across key topic areas.

EDUCATION

- » **National Evidence Institute** (Department of Education Skills and Employment, 2020): Conducted online focus groups with educators from across Australia, from early childhood settings to high schools, to inform the development of a new National Evidence Institute.
- » **National Presence Strategy** (Questacon, 2019–2021): Interviewed a range of STEM providers in Queensland, Tasmania, and the Northern Territory, to inform Questacon's National Presence Strategy.

OTHER PROJECTS

- » **Creative Kids Program** (Create NSW, 2023): Conducted interviews and focus groups with providers and parents for the evaluation of the implementation of \$100 vouchers towards child and youth participation in creative and cultural activities.
- » **Southport Domestic and Family Violence Court Justice Response** (Queensland Department of Justice and Attorney-General, 2019–2022): Conducted interviews with court users.