



PERSONAL

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EDUCATION

Bachelor of Arts (Hons Sociology),
University of NSW (1991)
Member, Australian Evaluation Society



Kerry is ARTD's most experienced interviewer and small group facilitator. She sensitively engages with stakeholders, from managers to program clients, including children and seniors, people from culturally and linguistically diverse backgrounds, people with disability, and Indigenous people. Kerry advises on and provides input into appropriate qualitative data collection methodologies and tools. In the analysis stage, Kerry brings a fine lens to understanding how and why key themes compare across demographic groups, contexts, and other key attributes of interest. Kerry's expertise in producing case studies helps to illustrate how programs work in different contexts.



I thrive on interacting with people to draw out their motivations and experiences.

KERRY HART SENIOR CONSULTANT



Kerry uses her specialist skills in conducting face-to-face, telephone and online interviewing and small group processes, to collect meaningful data to answer key research and evaluation questions. She has the ability to understand and adapt to different environments; and has conducted interviews across Australia, including in regional centres and remote towns. Kerry works across a range of sectors, including health, disability, education, justice, housing, and the environment.

HEALTH

Kerry has worked on health projects across a range of topic areas, from illicit drugs to support programs for vulnerable people, and in a range of settings, including hospitals and community settings. Recent projects include the process evaluation of the **Standing Tall Trial** (NeuRA, 2019 - ongoing); evaluation of the **Visit Program** (Open Support, 2019-20); and the evaluation of the **NSW Crystalline Methamphetamine Community Education Program** (Ministry of Health, 2016-17).

DISABILITY

Kerry has worked with a range of people in disability sector projects, including people with an intellectual disability and those with a physical disability, and their carers, as well as service managers and staff. Recent projects include the **Fair Work Commission National Wage Assessment Structure Trial** (Department of Social Services, 2020-21); the evaluation of the **Younger Onset Dementia Advisor Program** (Dementia Australia, 2018-20); research to inform the development of **Clinical Practice Guidelines for the physiotherapy management of people with Spinal Cord Injuries** (John Walsh Centre for Rehabilitation Research 2019-20); and evaluations of two consumer education programs for the Department of Fair Trading - **Talkin' Together** and the **Consumer Awareness Protection Initiative**.

EDUCATION

Kerry has worked extensively with schools, both primary and secondary, interviewing students, school staff and parents. Kerry has an intimate understanding of the sensitivities of working within the education sector. Projects include research to inform the development of a new **National Evidence Institute** (Department of Education Skills and Employment, 2020); the evaluation of **Youth Frontiers**, a youth mentoring program (Department of Communities and Justice, 2016-17); evaluation of the **National Presence Strategy** (Questacon, 2019-2021) and the review of **NSW Special Religious Education and Special Education in Ethics** (NSW Department of Education and Communities, 2016).

JUSTICE

Kerry has conducted interviews across a range of justice projects, including the evaluation of the **Southport Domestic and Family Violence Court (Queensland DJAG)**, 2017–21); the evaluation of the **Children’s Civil Law Service** (Legal Aid NSW, 2018–19); the evaluation of **Safer Pathway** (Department of Family and Community Services, 2018); and the evaluation of the **Mandatory Alcohol Interlock Program** (NSW Centre for Road Safety, Transport for NSW, 2016–18).

HOUSING

Kerry has been involved in many housing projects, collecting qualitative data through interviews and focus groups. Projects include the evaluation of the **Assertive Outreach program** in Tweed Heads and Newcastle (Department of Communities and Justice, 2021–ongoing); the evaluation of **Sustaining Tenancies in Social Housing** (NSW Department of Communities and Justice, 2019–ongoing); the evaluation of **Rent Choice** (Department of Family and Community Services, 2018–19); and the evaluation of the **Tenant Support and Education Program** (Aboriginal Housing Office, 2017).

Kerry’s other recent projects have included **Intergenerational Perceptions of Healthy Ageing**, community research to inform the development of the **Healthy North Coast Healthy Ageing Strategy** (Healthy North Coast, 2021–ongoing); the evaluation of the **Natural Disaster Resilience Program** (NSW Office of Emergency Management, 2019); the evaluation of the **Driver Licensing Access Program** (Transport NSW and Roads and Maritime Services NSW, 2019); and the evaluation of the **Humanitarian Services Program** (Settlement Services International, 2018–20).