



Imogen supports the evaluation and research of social policy initiatives. She has strong qualitative and quantitative data collection and analysis skills. Imogen is passionate about good service and program design and enjoys supporting frontline staff to deliver effective interventions. While at ARTD, Imogen has worked on projects across the human services sector, including youth, child protection, employment and housing. Imogen has experience in the NGO sector working as a researcher with Youth Off The Streets, where she designed surveys, conducted literature reviews, wrote internal policy briefs and discussion papers, and completed internal program monitoring and acquittal reporting.



I find it satisfying to do work that has a positive impact on society. I've been motivated by the people I work with; seeing how they negotiate with clients and apply their expertise to help clients make the most valuable decisions.

IMOGEN WILLIAMS

MANAGER



EVALUATION

- » **Community Wellbeing and Resilience Program Evaluation** (Healthy North Coast Primary Health Network, current): Co-project managing a developmental evaluation of the Community Wellbeing and Resilience program, working closely with the 10 providers as they deliver their initiatives.
- » **Thriving Queensland Kids Partnership Systems Evaluation** (Paul Ramsay Foundation, current): Project managing a systems evaluation of the Thriving Queensland Kids intermediary organisation. The evaluation is planned to run until the end of 2025.
- » **Health Justice Partnership Evaluation** (ACT Office of the Coordinator General for Women's Safety, 2022): Conducted interviews with Health Justice Partnership staff, partners and clients, review and analysed existing program and admin data, administered a partnership survey and prepared a final report.
- » **Queensland Drug and Alcohol Court evaluation** (Queensland Department of Justice and Attorney General, current): Supported the development of the evaluation plan, data collection tools and ethics application, and contributed to data collection and reporting.
- » **Dementia Friendly Communities evaluation** (Dementia Australia, 2022): Conducted interviews with Dementia Friendly Alliance, review and analysed existing program and admin data and prepared a final report and presentation.
- » **Evaluation of Evidence Based Models** (Queensland Department of Child Safety, Youth and Women, 2020): Supported the development of the evaluation plan, data collection tools and ethics application, and contributed to data collection and reporting.
- » **Evaluation of Future Directions** (Dementia Australia, 2022): NSW Department of Community and Justice, 2023): Supported the process and outcomes evaluations of the six Service Improvement Initiatives part of the reform.

DATA COLLECTION AND ANALYSIS

- » **Consultation Design for Social Housing and Homelessness Sector** (NSW Department of Communities and Justice; current): Project managing the design of consultation with consultation design project, working closely with Emily Yorkston (ARTD Partner) to conduct consultation with internal government and external community stakeholders.
- » **Opportunity Pathways data collection tools** (NSW Department of Family and Community Service [FACS]; 2018): Helped develop client assessment and satisfaction tools, and developed a toolkit for service providers.
- » **Place Plans data collection system** (FACS; 2018): Helped compile a survey item bank for Place Plan teams to create their own surveys, and developed a data collection system toolkit for teams.
- » **Abcare Evidence Building Partnership** (Their Futures Matter, 2018): Conducted a literature and evidence review and developed data maps and a program logic.