



Imogen supports the evaluation and research of social policy initiatives. She has strong qualitative and quantitative data collection and analysis skills. Imogen is passionate about good service and program design and enjoys supporting frontline staff to deliver effective interventions. While at ARTD, Imogen has worked on projects across the human services sector, including youth, child protection, employment and housing. Imogen has experience in the NGO sector working as a researcher with Youth Off The Streets, where she designed surveys, conducted literature reviews, wrote internal policy briefs and discussion papers, and completed internal program monitoring and acquittal reporting.



I find it satisfying to do work that has a positive impact on society. I've been motivated by the people I work with; seeing how they negotiate with clients and apply their expertise to help clients make the most valuable decisions.

IMOGEN WILLIAMS

SENIOR CONSULTANT



EVALUATION

- » **Dementia Friendly Communities evaluation** (Dementia Australia 2020): Conducted interviews with Dementia Friendly Alliance, reviewed and analysed existing program and administrative data and prepared a final report and presentation.
- » **Outcomes Evaluation for Creative Kids** (Create NSW, 2022): Conducted stakeholder interviews and contributed to reporting.
- » **Queensland Drug and Alcohol Court evaluation** (Queensland Department of Justice and Attorney General, 2019 - current): Supported the development of the evaluation plan, data collection tools and ethics application, and contributed to data collection and reporting.
- » **Evaluation of Evidence Based Models** (Queensland Department of Child Safety, Youth and Women, 2019): Supported the development of the evaluation plan, data collection tools and ethics application, and contributed to data collection and reporting.
- » **Evaluation of Future Directions** (NSW Department of Community and Justice, 2019): Supported the process and outcomes evaluations of the six Service Improvement Initiatives part of the reform.

BUILDING DATA COLLECTION CAPACITY

- » **Opportunity Pathways data collection tools** (NSW Department of Family and Community Service [FACS]; 2018): Helped develop client assessment and satisfaction tools, and developed a toolkit for service providers.
- » **Place Plans data collection system** (FACS; 2018): Helped compile a survey item bank for Place Plan teams to create their own surveys, and developed a data collection system toolkit for teams.
- » **Abcare Evidence Building Partnership** (Their Futures Matter, 2018): Conducted a literature and evidence review and developed data maps and a program logic.

DATA COLLECTION AND ANALYSIS

- » **Legislatively required Review of Jobs Youth PaTH**, (Department of Employment, Skills, Small and Family Business, 2019): Reviewed and analysed 176 documents for risk management and outcomes.