



Imogen supports the evaluation and research of social policy initiatives. She has strong qualitative and quantitative data collection and analysis skills. Imogen is passionate about good service and program design and enjoys supporting frontline staff to deliver effective interventions. While at ARTD, Imogen has worked on projects across the human services sector, including youth, child protection, employment and housing. Imogen has experience in the NGO sector working as a researcher with Youth Off The Streets, where she designed surveys, conducted literature reviews, wrote internal policy briefs and discussion papers, and completed internal program monitoring and acquittal reporting.



I find it satisfying to do work that has a positive impact on society. I've been motivated by the people I work with; seeing how they negotiate with clients and apply their expertise to help clients make the most valuable decisions.

IMOGEN WILLIAMS

CONSULTANT



EVALUATION

- » **Queensland Drug and Alcohol Court evaluation** (Queensland Department of Justice and Attorney General, 2019): Supported the development of the evaluation plan, data collection tools and ethics application, and contributed to data collection and reporting.
- » **Southport Domestic and Family Violence Court evaluation** (Queensland Department of Justice and Attorney General, 2019): Engaged stakeholders and contributed to reporting.
- » **Evaluation of Evidence Based Models** (Queensland Department of Child Safety, Youth and Women, 2019): Supported the development of the evaluation plan, data collection tools and ethics application, and contributed to data collection and reporting.
- » **Evaluation of Future Directions** (NSW Department of Community and Justice, 2019): Supported the process and outcomes evaluations of the six Service Improvement Initiatives part of the reform.
- » **Young Mob Youth Leadership program evaluation** (World Vision Australia, 2017–present): Conducted an evidence review into Positive Youth Development in education, supported the development of a program logic and data monitoring system, engaged stakeholders, and reviewed monitoring data and case studies.

BUILDING DATA COLLECTION CAPACITY

- » **Opportunity Pathways data collection tools** (NSW Department of Family and Community Service [FACS]; 2018): Helped develop client assessment and satisfaction tools, and developed a toolkit for service providers.
- » **Place Plans data collection system** (FACS; 2018): Helped compile a survey item bank for Place Plan teams to create their own surveys, and developed a data collection system toolkit for teams.
- » **Abcare Evidence Building Partnership** (Their Futures Matter, 2018): Conducted a literature and evidence review and developed data maps and a program logic.

DATA COLLECTION AND ANALYSIS

- » **Tier 3 National Regulatory System for Community Housing (NRSCH) Engagement** (NRSCH, 2018): Managed the Tier 3 Community Housing Providers survey and completed the qualitative and quantitative analysis.
- » **Legislatively required Review of Jobs Youth PaTH**, (Department of Employment, Skills, Small and Family Business, 2019): Reviewed and analysed 176 documents for risk management and outcomes.
- » **DV-alert evaluation** (Lifeline Australia, 2018): Conducted interviews with past participants to understand the actions they have taken after attending the training.