



## PERSONAL

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## EDUCATION

Grad Dip Science (Applied Statistics), Swinburne (2017)  
Grad Cert Applied Statistics, Murdoch University (2006)  
B.A. Dip Ed, Macquarie University (1987)  
Graduate Certificate, Teaching English to Speakers of Other Languages (TESOL) Sydney TAFE (1989)  
Member, Australian Evaluation Society (AES)



Fiona is an experienced researcher, evaluator and data analyst who helps clients better understand their programs and policies by drawing insights from program data. Fiona works collaboratively with government and other organisations in the design, implementation, analysis and reporting stages of research, evaluation and monitoring projects. Prior to joining ARTD in 2011, Fiona worked extensively in the non-government sector in both service delivery and sector development, and as a Senior Researcher with the NSW Police. Through this experience she has deep insight into the contexts, opportunities and constraints of both sectors and this informs her approaches. Fiona delivers projects across the human services, health, and justice areas, and at their intersections.

## FIONA CHRISTIAN

### DIRECTOR



### MONITORING AND EVALUATION FRAMEWORKS

Fiona works with clients to design frameworks for evaluation, monitoring and reporting that are tailored to the context and resources of the agency and the program.

- » **Open Support Visit Program** (St Vincent's Clinic, 2019).
- » **Tackling Violence** (Women NSW, 2019).
- » **Joint Organisations project** (NSW Department of Planning and Environment, 2018).
- » **AOD Safer Families project** (Alcohol Tobacco and Other Drug Association, 2017).
- » **Social Inclusion Framework** (Northern Sydney Regional Organisation of Councils, 2016–17).

### MONITORING SYSTEMS DEVELOPMENT AND IMPLEMENTATION

Fiona works with funders and NGO providers of programs to develop their monitoring systems to strengthen evidence for accountability and continuous improvement.

- » **Opportunity Pathways: data collection tools and dashboard** (NSW FACS, 2019).
- » **Place Plans M&E tools development** (NSW Family and Community Services, 2019).
- » **Ad Hoc Grants program: Review and directions in gathering evidence** (Asbestos Safety and Eradication Agency, 2017).
- » **Mental Health Court Support and Referral Project** (Manning Valley Neighbourhood Services, 2017).

### EVALUATION

Fiona specialises in designing and leading mixed methods evaluations with complex administrative data. She has experience with a range of quantitative techniques and applies these to projects. Some projects involve deriving evaluation-focused insights from administrative data sets, while others require linking service provider activity data with government outcomes data to examine the relationship between the two.

- » **Queensland Drug and Alcohol Court Evaluation** (Queensland Department of Justice and the Attorney General, 2019–23).
- » **Southport Domestic and Family Violence Court** (Queensland Department of Justice and the Attorney General, 2019–21).
- » **Driver Licence Access Program** (Transport for NSW, 2019).
- » **Children's Civil Law Service Evaluation** (Legal Aid NSW, 2019).
- » **Women NSW Safer Pathway evaluation** (NSW Family and Community Services, 2018).
- » **Resilient Families Social Benefit Bond Pilot Stage 1 and Stage 2** (NSW Treasury, 2013–17).