



PERSONAL

E amber.provenzano@artd.com.au

M 0406 403 662



EDUCATION

Bachelor of Psychological Science with Honours, La Trobe University (2017)
Bachelor of Psychological Science, La Trobe University, (2015)
Member, Australasian Evaluation Society
Member, Australian New Zealand Academy of Eating Disorders



Amber supports evaluation in areas of complex social policy including mental health and disability, as well as education. She is passionate about engaging individuals with lived experience into evaluation to help understand how to improve the lives of service users through enhanced policies and programs. Amber is experienced in quantitative and qualitative data collection and analyses and has wide experience working with people from diverse backgrounds, including children and people with disabilities and mental health issues.



I am intrigued by how the evaluation industry will continue to embrace individuals with lived experience to further understand how service users can contribute to the improvement of programs and/or policies that affect their everyday lives. I believe ARTD are playing their part in contributing to this evolution by including consumer researchers and co-design and co-production principles in their projects.

AMBER PROVENZANO ANALYST



MENTAL HEALTH

- » **Evaluation of the Mental Health Stepped Care Model** (Eastern Melbourne Primary Health Network [EMPHN], 2018–20): Amber is supporting the two-year evaluation by reviewing relevant literature, assisting with the design and writing of materials, stakeholder engagement and consultation, analysing qualitative and quantitative data, producing case studies and assisting with report writing.
- » **Organisational Monitoring and Evaluation Framework** (EMPHN, 2019–20): Amber's is reviewing existing documents and the broader literature to inform Framework development, as well as coordinating and providing support for three co-design workshops and one training workshop for staff.
- » **Evaluation of Drug and Alcohol Programs** (EMPHN, 2019): Amber is assisting in the development of data collection tools and is responsible for stakeholder engagement and consultation, and qualitative analysis of interviews with stakeholders.
- » **The Mental Health and Primary Care Partnership Program** (St Vincent's Aged Mental Health Service and EMPHN, 2019): Amber assisted in the development of a logic model and evaluation framework for a proposed pilot program designed to create a vital link to bridge primary care to specialist mental health services for adults aged 65 years and above with mental health conditions.

DISABILITY AND AGEING

- » **Group Development Program Review** (Dementia Australia NSW, 2019): Amber scanned the literature to inform a review of future directions for this Program, which aimed to improve the knowledge and skills of support group leaders.
- » **Talking Together Evaluation** (Fair Trading NSW, 2018–19): Amber analysed survey and interview data to examine the co-design and co-delivery process with people who have lived experience of disability and mental health conditions and the outcomes for consumers, peer facilitators and Fair Trading.

HOUSING AND HOMELESSNESS

- » **Richmond's Veteran's Accommodation Project** (Victorian Department of Premier and Cabinet, 2018–19): Amber conducted qualitative analyses of interviews with residents and service providers involved in the Program, which provides short-to-medium term housing for young veterans who are homeless, or at risk of homelessness, as a result of a personal crisis.