



PERSONAL

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EDUCATION

Master of Administrative Law and Public Policy (Scholarship), USYD (2007)
Bachelor of Arts (Hons Psych), USYD (2000)
University Fellow, College of Indigenous Futures, Arts and Society, Charles Darwin University (2015 - Current).
Baseline Australian Government Security Clearance
Member of Australian Evaluation Society



Andrew works as a trusted advisor across the public and not-for profit sector. He is focused on understanding his clients' needs and developing innovative methods to generate credible evidence and useful insights within the constraints of available time and resources. Andrew's approach is grounded in psychology, statistics, public administration and evaluation. He is able to navigate different philosophies of science to provide logical and pragmatic approaches that are fit for purpose. Andrew places emphasis on getting the basics right. While sophisticated methods are nice to have – defining the problem and asking the right questions are foundational to a successful project.



My clients tell me that they value my deep knowledge of evaluation and that they feel in safe hands because this expertise is translated into a pragmatic approach that appreciates the setting in which they work.

ANDREW HAWKINS PARTNER



STRATEGIC MONITORING AND EVALUATION

Andrew's experience across sectors means he helps clients 'join the dots' in unexpected ways. He listens deeply to his clients to understand the nature of their problem and policy context. He brings a solid grounding in theory to the practice of evaluation to generate evidence and insight that is useful for the problem at hand.

- » **Future Directions in Social Housing: Service Improvement Initiatives** (NSW Department of Family and Community Services, In Progress). Three year, multi-million-dollar evaluation of six initiatives to improve social housing in partnership with Taylor Fry and Social Ventures Australia and consultation with the University of Melbourne.
- » **National Plan for Responding to the Abuse of Older Australians** (Australian Attorney-General's Department, 2020). Developed an evaluation strategy through consultation with each state and territory on the underlying logic of the National Plan, appropriate purpose of an evaluation, key evaluation questions and methods.
- » **Australian Trusted Trader Program** (Australian Department of Home Affairs, 2015–20): Development of a five-year monitoring and evaluation strategy and suite of projects. The program is a priority initiative aiming to streamline the customs process and increase the participation of Australian traders in global supply chains.
- » **Youth Jobs PaTH** (Australian Department of Employment, Skills Small and Family Business, 2019). An independent and Legislatively Required Review of review of the Departments approach to risk management and outcomes of this major youth employment policy. [The report was tabled in Parliament](#), in accordance with Section 243A(1) of the Social Security (Administration) Act 1999.
- » **Midnight Basketball** (Australian Department of Social Services funded project, in progress) to review approaches to evaluation in complex adaptive systems and design a monitoring and evaluation framework for social franchises providing the service in local communities.
- » **Realist evaluation advice for the Indigenous Work for the Dole in Remote Communities Program** (Australian Department of Prime Minister and Cabinet, 2016–18) advice and synthesis of findings of a complex evaluation undertaken by Winangali using a realist lens to understand the value of CDP program.

BUILDING CAPACITY FOR EVALUATION

- » **Choosing appropriate designs and methods for impact evaluation** (Department of Industry Innovation and Science, 2015): A publication with world leader and curator of better evaluation, Professor Patricia Rogers.
- » **Design advice for the Evaluation Readiness Service** (Department of Social Services, 2017) a series of guides, templates and decision trees to provide advice to non-evaluators on how to prepare their program for evaluation.
- » **Realist evaluation and randomised controlled trials for testing program theory in complex social systems** (Journal of Evaluation, 2016)

Andrew has conducted or been responsible for hundreds of evaluations over his 20 years evaluating public and not for profit policies and programs.

HOUSING & HOMELESSNESS

- » [Service Improvement Plan and Resource Allocation Model](#) (South Western Sydney 2018, Western Sydney 2020, NSW Department of Communities and Justice)
- » [Housing Contact Centre Evaluation](#) (NSW Department of Communities and Justice, 2018)
- » [Reforms to anti-social behaviour in social housing process and outcomes evaluation](#) (NSW Department of Communities and Justice, 2018)
- » [Private rental assistance evaluations](#) (NSW Department of Communities and Justice, 2009–14)
- » [Monitoring and Evaluation Framework for the Queensland Housing Strategy 2017-2027](#) (Queensland Department of Housing and Public Works & University of Queensland Institute for Social Science Research, in progress)

CHILD & YOUTH

- » [Youth Insearch Randomised Controlled Trial](#) (Youth Insearch, in progress)
- » [Evaluation of SafeCare and Functional Family Therapy](#) (Queensland Department of Child Safety Youth and Women, 2020)
- » [Review of Family Day Care Australia](#) (Family Day Care Australia, 2019)
- » [Early childhood approval process evaluation](#) (NSW Department of Education, 2017)

JUSTICE AND CORRECTIONS

- » [Evaluation of Early Resolution Pilot Queensland](#) (Queensland Department of Public Prosecution, 2019).
- » [Strategic Planning](#) (Inspector of Custodial Services 2017 & 2019).

MENTAL HEALTH AND TELEHEALTH

- » [Strong Minds Evaluation](#) (Western NSW PHN, 2019)
- » [Workplace Mental Health Online Resources](#) (Beyond Blue, 2019)
- » [Anxiety and depression helpline outcomes evaluation](#) (Beyond Blue, 2018)
- » [BlueVoices evaluation and co-design strategy](#) (Beyond Blue, 2018)
- » [National Dementia Helpline](#) (Dementia Australia NSW, 2016)

DISABILITY

- » [Ticket to Work, quasi-experimental evaluation of education and employment](#) (National Disability Services, 2017 & 2019)
- » [High Performance Work Practices](#) National Disability Services, 2017)

WORKERS COMPENSATION

- » [SIRA data modernization](#) (State Insurance Regulatory Authority, 2020 in progress)
- » [Comcare Claims Management Pilot](#) (Comcare, 2018)
- » [Advice on contemporary approaches to evaluation and survey design](#) (Workcover NSW/ iCare, 2016)

EMPLOYMENT

- » [Youth Jobs PaTH](#) (IAustralian Department of Employment, Skills Small and Family Business, 2019)
- » [Employment programs for social housing tenants](#) (NSW Department of Communities and Justice, 2018)

- » [Local Government Skills Strategy](#) (NSW Office of Local Government, 2019)
- » [Restart Wage Subsidy](#) (Department of Jobs and Small Business, 2015)

INDIGENOUS

- » [Realist advice On Indigenous Work for the Dole in Remote Communities](#) (Department of Prime Minister and Cabinet, 2018)
- » [Indigenous Land and Sea Rangers](#) (Department of Prime Minister and Cabinet, 2018)
- » [Our Land Our Jobs realist monitoring and evaluation framework](#) (Indigenous Land Corporation, 2018) with Charles Darwin University

ENVIRONMENT

- » [Illegal Kerbside Dumping Trials](#) (NSW Environment Protection Authority, 2020)
- » [Environmental Water Management Program Evaluation](#) (Biodiversity and Conservation Division, 2020 in progress)
- » [Biodiversity Reform Act Monitoring, Evaluation and Reporting Strategy](#) (NSW Natural Resource Commission, 2019)
- » [Evaluating the NSW Energy Efficiency Action Plan](#) (NSW Environment, Energy & Science, 2016)
- » [Evaluation of the Behaviour Change trials of the Home Power Savings Program](#) (NSW Environment, Energy and Science, 2014)

INDUSTRY

- » [Monitoring and evaluation advice for the Cooperative Research Centres program](#) (Department of Industry, Innovation and Science, 2018)
- » [Stakeholder interviews for Jobs for NSW Fund](#) (NSW Department of Industry, Innovation and Science, 2018)
- » [Australian Trusted Trader Program](#) (Australian Department of Home Affairs, 2015–20)

INFRASTRUCTURE

- » [Restart NSW](#) (NSW Department of Premier and Cabinet, 2019 & 2020)
- » [Monitoring and evaluation framework for the National Freight and Supply Chains Security Strategy](#) (Department of Infrastructure, Regional Development and Cities, 2018)
- » [Monitoring and evaluation framework for Inland rail](#) (Department of Infrastructure, Regional Development and Cities, 2018)
- » [Stronger Communities program impact evaluation](#) (Department of Infrastructure, Regional Development and Cities, 2017)
- » [Regional Jobs and Investment Package monitoring and evaluation framework](#) (Department of Infrastructure, Regional Development and Cities, 2017)

GOVERNMENT RELATIONS

- » [RDA Stakeholder survey](#) (Department of Infrastructure, Transport, Regional Development and Communications, 2019-20)
- » [Evaluation of People Matters Survey](#) (NSW Public Service Commission, 2019)
- » [Evaluation of State of the NSW Public Sector Report](#) (NSW SW Public Service Commission)
- » [Home Affairs External Stakeholder Survey](#) (Department of Home Affairs, 2018)
- » [Evaluation of Australian Volunteers for International Development \(AVID\) winner Best Public Sector Evaluation, Australasian Evaluation Society 2014](#)