



## PERSONAL

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## EDUCATION

Bachelor of Economics/ Arts,  
University of New South Wales (2018)  
Member, Australian Evaluation Society



Alexandra supports evaluations and reviews in areas of complex social policy, most commonly in the mental health and disability sectors. She is passionate about building social inclusion through initiatives that support or build the capacity of people with lived experience, their families and carers, and the organisations supporting them. She is particularly skilled at stakeholder management, engagement and consultation, and seeks to involve people with lived experience throughout her projects to ensure their views are captured effectively and the findings interpreted accurately.



*I hope to see a greater commitment to bringing a diverse range of voices into evaluation. By involving people at key points, we can ensure processes are accessible and inclusive, and that we unearth insights in interpreting data that we wouldn't have otherwise.*

## ALEXANDRA LORIGAN SENIOR CONSULTANT



### PARTICIPATORY APPROACHES TO EVALUATION

Alexandra regularly works with people with lived experience – including peer researchers, lived experience advisory groups and consumer advocates – on her projects in the disability sector. Activities include: designing and testing data collection tools; collecting and analysing data from program staff, participants and their families; and interpreting data for reporting. Alexandra has managed, and is currently working on several evaluations of NDIS Information, Linkages and Capacity Building (ILC) projects, including **The A-List** (MyCareSpace and consortium, 2020–22), the **Autism Connect Service** (Amaze, 2019–22), the **Younger Onset Dementia (YOD) Advisor Program** and **YOD Hub** (Dementia Australia, 2018–20) and the **Emerging Young Leaders Program** and **Together: Building an Inclusive Youth Sector** (Youth Disability Advocacy Service, 2019). Alexandra also worked with peer researchers to evaluate the co-designed consumer education program, **Talkin' Together** (Department of Fair Trading, 2018), and is currently working with a team of peer researchers and a Lived Experience Advisory Group to review the implementation and evaluate outcomes of six **Towards Zero Suicides initiatives** (NSW Ministry of Health, 2020–23) as they are rolled out across NSW.

### PERFORMANCE, MONITORING AND EVALUATION FRAMEWORKS

Alexandra has assisted with development of Organisational Performance, Monitoring and Evaluation Frameworks in the mental health sector. Recent projects include Flourish Australia's **Client Services Monitoring and Evaluation Framework** and Beyond Blue's **Organisational Performance Framework**. These projects involved iterative development of frameworks through a series of workshops with staff, people with lived experience and sector stakeholders. She also worked closely with staff to develop a monitoring and evaluation framework for Beyond Blue's **Workplace Program**, in alignment with the overarching framework. This process informed implementation of the overarching framework across the organisation.

### MIXED-METHODS EVALUATION

Alexandra regularly collects and synthesises data using a variety of methods in her evaluations. She designs interview guides and conducts interviews with stakeholders at all levels, designs and administers surveys, conducts document and literature reviews, and analyses website and administrative data to assist with reporting. Recent examples include the **Fair Work Commission National Wage Assessment Structure Trial** (Department of Social Services, 2020–21), **Post-Diagnostic Support Program** (Dementia Australia, 2020–21), **Outbound Helpline Service** (Dementia Australia, 2020–21), the **Stroke Outreach Program** (Stroke Foundation, 2019–20) and the **Community Connect Program** (Kurrajong, 2018–20), and the **Ability Links NSW school-based inclusion programs** (Social Futures, 2019).