



Katrine Vej-Hansen

Consultant



Katrine is an experienced social researcher, currently on secondment with ARTD from Rambøll Management Consulting in Copenhagen.

Katrine has extensive experience in planning, managing and analysing complex surveys. Her main responsibilities include development of project specific methodological designs, data analysis and project reporting.

Katrine has a strong grounding in advanced statistical methods and is a skilled user of SPSS. She has used her professional expertise and her project management skills to advance projects for a number of high profile Danish clients, including the Danish Ministry of Finance, the Danish Agency for Governmental Management, the Danish National Board of Health and the Municipality of Aarhus.

Master's Degree in Political Science, University of Copenhagen (2006)

Master of Research in Political Parties and Elections, Keele University, UK (2004)

Bachelor Degree in Political Science, University of Copenhagen (2003)

ARTD Pty Ltd ABN 75 003 701 764
Tel 02 9373 9900
Fax 02 9373 9998
Level 4, 352 Kent St Sydney
PO Box 1167
Queen Victoria Building
NSW 1230 Australia

Australian project experience

In her time with ARTD, Katrine has worked with the team on several monitoring projects and surveys, including:

- *Mental Health Sector Mapping* (Mental Health Coordinating Council, in progress). The aims of the project are to develop a picture of the mental health sector in NSW and provide NSW Health with information for future planning and sector development.
- *Mental Health Family and Carers Program Monitoring* (NSW Health, in progress). Development and piloting of a monitoring system.
- *Staff survey* (Office of State Revenue, 2008–09). Staff survey of all 1,300 employees.

Evaluation and research

With Rambøll Management Consulting, Katrine worked on evaluation and research projects in a range of service sectors, including health, labour and education. These projects include:

- *Evaluation of the project "Hurtigt i gang 2"* ("Quick start 2") (National Labour Market Authority, 2008). Evaluation of the project participants' experiences with and attitudes to four different public programs aiming to get unemployed people back into work.
- *Evaluation of the adult vocational training programs* (Danish Evaluation Institute, 2007). Survey of 1,000 companies on their use of professional development for their employees and their opinions about the adult vocational training programs.
- *Analysis of labour demand and supply* (Municipality of Frederiksberg, 2008). Assessment of the local demand and supply of labour in the Municipality of Frederiksberg.
- *Health promotion and prevention in the Danish municipalities* (Danish National Board of Health, 2008). Mapping of preventive and health promotion initiatives and activities in all 98 Danish municipalities.

Surveys

With Rambøll Management Consulting, Katrine conducted user, customer, membership and staff surveys for a number of government agencies and private companies, including:

- *User satisfaction survey on the child and youth area* (Municipality of Aarhus, 2007–08). A major evaluation of daycares and schools. The survey of 28,000 parents was a combination of paper-based and electronic self-completion, followed up by telephone interviews.
- *Customer survey* (Danish Agency for Governmental Management, 2007–2008). Design and implementation of a self-completion survey instrument to measure customer satisfaction among clients of the Danish Agency for Governmental Management.
- *Survey on employee satisfaction in relation to outsourcing* (Danish Ministry of Finance, 2006). Assessment of the effect of outsourcing on employee satisfaction involving a survey of 1,000 employees who had been outsourced, focus groups and case studies.
- *Corporate Analysis 2007* (Egmont International Holding, 2006–2007). Employee satisfaction survey of all 3,500 employees of the company in 20 different countries.