



**Jade Maloney**  
Consultant

Jade joined ARTD in 2008, bringing a strong history in social research and communications.

She draws on her double degree in communications and international studies, bringing skills in qualitative research, literature reviews and media content and discourse analysis.

She is a skilled interviewer, drawing on her professional experience as a publishing coordinator for an Australian careers book publishing company where she conducted research and interviews with employers and employees in a range of industries.

With experience in editing, she has a high degree of attention to detail and provides clear and concise reporting.

During her degree, Jade studied for one year in France at IECS Strasbourg and Sciences Politiques, Strasbourg, where she undertook subjects in political theory and European governance. She also completed social research projects on various aspects of life in France.

In 2007, Jade won the Richard Braddock Memorial Prize for the highest academic ranking in the Bachelor of Arts (Communication).

Bachelor of Communications (Journalism) and Bachelor of International Studies, University of Technology, Sydney (2007)

Member, Australasian Evaluation Society

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## Projects for ARTD

### Evaluation

Since joining ARTD in early 2008, Jade has conducted stakeholder interviews and qualitative analysis for several key evaluations including:

- *Evaluation of NSW Housing Youth Scholarships program*, Housing NSW
- *Evaluation of the of the Suicide and Bereavement Support Group Best Practice Project*, Lifeline Australia (current)
- *Evaluation of New Pathways Residential treatment Program*, NSW DoCS (current).

### Research

Jade is a skilled social researcher, experienced in qualitative and quantitative analysis, literature reviews and media content analysis. Recent projects include:

- *Review of the Australian Research Alliance for Children and Youth, FaHCSIA* – discourse and content analysis of media coverage of ARACY
- *Social Re-engagement of Older People, Advice and Evaluation, Lifeline Australia* – research report for Lifeline Australia describing the scope of government and non-government re-engagement services for older people drawing on available literature and interviews with service providers and academics
- *A study of Police Cautioning in NSW, NSW Police* – literature review on the effectiveness of police cautioning and factors related to juvenile reoffending for a study of police cautioning in NSW
- *NSW Ombudsman's Office* – comprehensive qualitative analysis of surveys undertaken by the NSW Ombudsman relating to unreasonable complainant conduct and a review of the FOI Act.

### Strategy

Jade has worked with the strategy team on a number of key strategy projects including projects in the housing and the disabilities sectors:

- Reporting on stakeholder consultation workshops held to review and revise the Draft Monitoring and Evaluation Strategy for the NSW Housing and Human Services Accord
- Working with FaHCSIA in developing a handbook of Quality Improvement resources and tools for disability advocacy agencies.

### Previous Projects

Before joining ARTD, Jade worked in publishing and has a background in communications and international studies. She is an experienced editor with attention to detail and clear, concise reporting. Her previous projects include:

- *Transport & logistics*: Jade coordinated the research, writing and publication of a guide to careers in the transport sector. She interviewed numerous stakeholders in the government, corporate and not-for-profit sectors for this and a range of other publications.
- During her studies in France, Jade's major project was to design and conduct research in the experience of rural people. She conducted literature reviews, media analysis and interviews with French citizens.