



**Sue Leahy**  
Principal Consultant

Sue is an experienced evaluator and policy analyst, with specialist experience within the human services sector.

Sue joined ARTD in 2009 from the NSW Department of Community Services, where she was responsible for managing wide-ranging program evaluations, including large-scale multi-year projects.

Sue has held senior roles in evaluation and strategic review within the NSW Government and higher education contexts. She has managed large whole-of-government reviews and evaluations and has developed policy and strategic frameworks.

She has delivered a number of evaluation-related papers in Australia, and has published in Australian and international peer-reviewed journals.

Certificates III and IV  
Business Excellence Evaluation,  
Australian Quality Council  
(2002)

Graduate Diploma Social  
Science (Human Resource  
Management), Southern Cross  
University (1994)

Bachelor of Arts (Social  
Science), La Trobe University  
(1984)

Member, Australasian  
Evaluation Society

## Evaluation Management

As Principal Consultant Human Services at ARTD, Sue has designed and led significant program evaluations and related projects including

- *Tackling Violence* (NSW Department of Premier and Cabinet)
- *Family Case Management* pilot (NSW Department of Premier and Cabinet)
- *Better Practice* reablement project (Ageing, Disability and Home Care, NSW Department of Human Services)
- *Start Safely* domestic violence initiative (Housing NSW)
- Development of performance monitoring framework for *Families NSW*
- Development of *Lakidjeka* style model of support for Aboriginal families in the child protection system (NSW Department of Human Services).

As Manager of Evaluation at the NSW Department of Community Services, Sue was responsible for the annual program of evaluations. Sue led internal evaluations, managed a number of externally-conducted evaluations, and provided expert evaluation advice on whole-of-government evaluations. Evaluations that Sue managed included

- *Intensive Family Based Service* (IFBS)
- Project management for the large scale evaluation of *Brighter Futures*, a flagship early intervention program for vulnerable children and their families in NSW
- Development of the *Aboriginal Families Study*, a component of the broader *Brighter Futures* evaluation, designed to provide a robust examination of the experiences and outcomes for Aboriginal families in the program.

## Policy development

Sue has considerable experience in policy development for the human services and justice sectors. She worked for the Performance Development Division of the NSW Department of Premier and Cabinet for four years, and was Assistant Director of that Division during 2005. In this role, Sue led special reviews and evaluations including

- Evaluation of *Youth Partnership with Arabic speaking communities*, for which Sue was awarded the 2004 NSW Premier's Award for its strategic contribution to community building
- Review of *Inter-Agency Agreements with the NSW human services sector*, which resulted in a set of principles and guidelines for cross-agency work.

She also managed performance reviews for the Cost and Quality of Government, including *Provision of Legal Services in NSW, Attorney General's Department and State Records Authority*.

## Higher education strategy

Sue has ten years experience in the higher education sector in strategic planning and review, and student equity and diversity. Sue led the strategic review function at UTS where she developed an organisational review framework and played a key role in a large-scale strategic review of the University's academic and organisational profile, resulting in recommendations for changes to funding, staffing, performance incentives, research, discipline relocations and teaching. She was also involved in developing a self-review process for Centers of Research, Enterprise and Community Service.