



Narelle Ong
Consultant

Narelle is a research and evaluation consultant who has worked in Australia and the United Kingdom. Her skills include rapid evidence assessments, literature reviews, qualitative interviews, focus groups, surveys, and data analysis.

Narelle joined ARTD Consultants in 2009 from the Matrix Knowledge Group in London where she was a consultant with the health group.

Narelle has specialised in the health sector, particularly health service reviews, program evaluations and research for UK and Australian clients.

MRes (Psychological Research Methods), University of Essex, UK (2006)

BA (Psychology), University of Essex, UK (2005)

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Evaluation

Narelle has been a key researcher on a range of evaluation projects at ARTD, including

- evaluation of the *Self-Managed Model (SMM)* of support for young people with disabilities, using surveys and interviews with families and young people with disabilities, service providers and managers (Ageing, Disability and Home Care, NSW Department of Human Services, 2009 and 2010)
- an evaluation of the *Rural Research Capacity Building program* for public health professionals (NSW Institute of Rural Clinical Services and Teaching, 2010)
- a process and outcomes evaluation of the *SunSmart Community Spaces Pilot* involving two local councils (Cancer Council NSW, 2009-2011).

Research

Narelle has undertaken research projects in both the UK and Australia. These include

- qualitative analysis of the needs of Aboriginal women with co-morbid drug and alcohol and mental health problems (University of Sydney, 2010)
- national consultation to explore the use and suitability of Lifescrpts resources for allied health professionals (Department of Health and Ageing, 2009)
- identifying metrics for innovative practice in healthcare (Department of Innovation, Universities and Skills, 2008)
- review of ethnic workforce diversity in senior positions (NHS Institute for Innovation and Improvement, 2007-2008).

Health Service Reviews

Much of Narelle's work in the UK focused on providing support and advice to health services about the effectiveness, equity and quality of their services

- Review of Healthcare Services in Mid Essex (Mid Essex PCT, 2008-2009)
- Supporting the Seizing the Future project (Durham and Darlington NHS Foundation Trust, 2008)
- Providing support to a large-scale strategic review of hospital services
- Review of Trauma and Orthopaedic services in East Kent (East Kent Hospitals Trust, 2008).